

User Manual

Model: FI9805P

Outdoor HD Wireless IP Camera



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Security Warning

Safeguarding Your Privacy

Foscam cameras require good security practices to safeguard your privacy. You can help protect your camera by changing the default username and/or password. Input a username and/or password that is at least 8 – 10 characters or longer. Try to use a combination of lower-case and upper-case letters as well as numbers and special characters. The more complex the username and password, the harder it will be to guess by an unauthorized user.

You should update your camera regularly at

http://www.foscam.com/download-center/firmware-downloads.html. Make sure your camera has the latest firmware installed for your specific camera model. The latest firmware for Foscam cameras utilizes protection against various types of online hacking, cracking, and unauthorized access. Doing so will make your device more secure, may add features, and will contain bug fixes to make your device work faster.

1 Overviews

FOSCAM FI9805P is an integrated wireless IP Camera with a color CMOS sensor enabling viewing resolution 1280 x 960. It combines a high quality digital video camera, with a powerful web server, to bring clear video to your desktop from anywhere on your local network or over the Internet.

FI9805P supports the industry-standard H.264 compression technology, drastically reducing file sizes and conserving valuable network bandwidth.

The IPCAM is based on the TCP/IP standard. There is a WEB server inside which could support Internet Explore. Therefore the management and maintenance of your device is simplified by using the network to achieve the remote configuration and start-up.

The camera is designed for outdoor surveillance applications such as courtyards, supermarket, and school. Controlling the IPCAM and managing images are simplified by using the provided web interface across the network utilizing wireless connectivity.

FOSCAM provides Smart Phone APP for Android and iPhone users, please search and install Foscam Viewer on Google Play for Android devices, search and install Foscam Viewer on APP Store for iOS devices, then you can view your camera anywhere, anytime on your smart mobile devices.

Please note to change your default username and password once you have initially logged into your Foscam camera. Changing your default user settings enables better protection against any types of attacks against your camera.

1.1 Key Features

- Standard H.264 video compression algorithm to satisfy the transmission of high definition video in narrow bandwidth network
- 1.3 Mega-Pixel
- Supports IE/Firefox/Google/Safari browser or any other standard browsers
- Supports WEP,WPA and WPA2 Encryption
- Wi-Fi compliant with wireless standards IEEE 802.11b/g/n
- ◆ IR IR range (Range:30m)
- Supports image snapshot
- Supports dual-stream
- Supports IR-Cut and the filter change automatically
- Embedded FOSCAM DDNS(dynamic domain name service) Service
- Supports remote viewing & record from anywhere anytime
- Multi-level users management with password protection
- Motion detection alert via email or upload image to FTP
- Supporting Third Party Domain name
- Providing Phone APPs for Android and iPhone users
- Supports multiple network protocols: HTTP /HTTPS/ RTSP/ TCP /IP /UDP /FTP /DHCP /DDNS / UPNP /ONVIF
- Providing Central Management Software to manage or monitor multi-cameras

1.2 Read Before Use

Please first verify that all contents received are complete according to the Package Contents listed below. Before the Network Camera is installed, please carefully read and follow the instructions in the Quick Installation Guide to avoid damage due to faulty assembly and installation. This also ensures the product is used properly as intended.

1.3 Packing Contents

• IPCAM×1	Network Cable×1
● Wi-Fi Antenna×1	• CD×1
DC Power Supply×1	Quick Installation Guide ×1
Mounting bracket×1	Warranty Card × 1

1.4 Physical Description

Front Panel

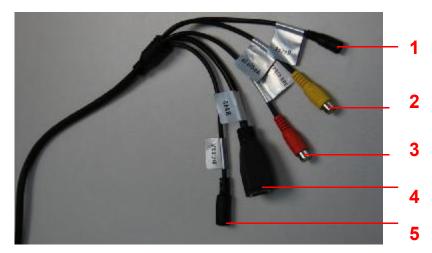




1 WIFI Antenna: Wireless Antenna

- 2 Infrared LED: 36 IR LEDs
- 3 LENS: CMOS sensor with fixed focus lens
- 4 Induction IC

Interface





- Reset button : Press and hold on the reset button for 5 seconds. Releasing the reset button, the password will back to the factory default administrator password. The default administrator user is admin with no password.
- 2) Audio input interface: The jack is used to plug external microphone.
- 3) Audio output interface: The jack is used to plug external speakers.
- **4) LAN:** 10/100M adaptive Ethernet interface. Through this interface, IPCAM can be connected with various network devices, such as hub, router, etc.

5) Power Interface: Connect the external power adapter, request for 12V/2A power.

Bottom View

There are up to some labels located at the bottom of the camera; this is an important feature of original Foscam cameras. If your camera does not have labels, it may be a clone. Cloned Foscam cameras can not use original firmware and are not eligible for warranty or technical services.

2 Accessing the IP Camera

This chapter explains how to access the network camera through web browsers and RTSP players.

2.1 Access the Camera in LAN

This camera support HTTP and HTTPS protocols, so here will allow you to use HTTP and HTTPS Port No.

(1) Http:// LAN IP + Http Port no.

Double click the Equipment Search Tool icon and it should find the camera's IP address automatically after you plug in the network cable.

Equipment Search Tool				>
Camera Name	IP Address	Device ID	Туре	
Anonymous	Http://192.168.1.105:88	00626E55AB1E	IPC	

Figure 2.1

Double click the IP address of the camera; your default browser will open to the camera login page.

(2) Https:// LAN IP + Https Port No.

The default https port No. is 443. You can use the url to access the camera: https:// LAN IP + HTTPS port.

Go to Settings - Network - Port panel , you can see and change the https port No.

Basic Settings		Port	
Network			Save Save
IP Configuration	HTTP Port	88	
Wireless Settings	HTTPS Port	443	
PPPoE	ONVIF Port	888	
DDNS			
UPnP			



2.2 Access the Camera in WAN

2.2.1 Static IP Addresses

Users who have static IP addresses do not need to set DDNS service settings for remote access. When you have finished connecting the camera using the LAN IP address and port forwarding, you can access the camera directly from the Internet using the WAN IP address and port number.

How to Obtain the WAN IP address from a public website

To obtain your WAN IP address, enter the following URL in your browser: <u>http://www.whatismyip.com</u>.The webpage at this address will show you the current WAN IP.





Access your IP Camera from the Internet

You can access the IP Camera from the Internet (remote access). Enter the WAN IP address and port number in your standard browser. For example, you would enter http:// 183.37.28.254:85

NOTE :

Make sure port forwarding is successful. You can do port forwarding two ways.

1. Login to your router to enable the "UPNP" function. You can then login to the camera as administrator, choose Network, and then choose UPnP to enable UPnP. Make sure that the status of UPnP reads "UPnP Successful" on the Device Status page.

2. Do port (HTTP port) forwarding manually.

If your router has a Virtual Server, it can do port forwarding. Add the camera's LAN IP and port which you had set earlier to your router's port forwarding settings.

2.2.2 Remote Access

If you want to access your camera by web browser outside of your LAN, you need to configure following configurations.

1. Choose "Settings" on the top of the camera web page, then go to the "Network > IP Configuration" section on the left side of the screen, then uncheck the Obtain IP DHCP.

	IP C	Configuration				
		Save Refresh				
btain IP From DHCP						
IP Address	192.168.1.100	IP Address: Set this in the same subnet				
Subnet Mask	255.255.255.0	as your computer , or keep it as default.				
Gateway	192.168.1.1	Subnet Mask: Keep it as default. Gateway and DNS Server: Set it to the IP address of your router.				
Primary DNS Server	211.162.78.1					
Secondary DNS Server	211.162.78.3					



2. Enable UPnP and DDNS in the camera's settings page. We recommend you to use the DDNS by factory default.

	UPnP		
		Save	Refresh
Enable UPnP	No Select Yes and click Save.		

Figure 2.5

		DDNS	
			Save Refresh
Enable DDNS 🕡			
Manufacturer's DDNS			
Manufacturer's DDNS	test09.m	lyfoscam.org	Restore DDNS to factory
Third Party DDNS		Click Enable DDNS The content in the M	
DDNS Server	None	column is the domai	in name of your camera.
Domain			



3. You can see the port of your camera here. If you want to set Remote Access for several cameras on the same network, you will need to change the HTTPS port for each camera.

	Port	
		Save Refresh
HTTP Port	88	
HTTPS Port	443	
ONVIF Port	888	

Figure 2.7

4. If the UPnP of the router has been enable, you do not need to perform following steps. Otherwise, you need to select one of the following methods to configure port forwarding on your router. For these steps, we will be using the TP-LINK brand wireless router as an example.

• If there is a UPnP function in your router:

Choose "Forwarding > UPnP", make sure that the Current UPnP Status is Enabled.

Quick Setup	UPnP					
WPS						
Network						
Wireless	Current UDeD Status Faching		0.			
DHCP	Current UPnP Status: Enabled		DIS	sable		
Forwarding						
- Virtual Servers	Current UPnP Setting	s List				
- Port Triggering	D App Description	External Port	Protocol	Internal Port	IP Address	Status
- DMZ	D App Description	External Port	FIOLOCOI	Internal Port	IF Address	Status
- UPnP						
Security		Refresh]			

Figure 2.8

• If there is no UPnP function in your router:

You need to manually add port forwarding, refer to the following steps. You need go to the "Forwarding > Virtual Servers" panel for setup.

Quick Setup	Virtual Servers						
WPS							
Network	ID Service Port	Internal Port	IP Address	Drotoool	Statua	Modify	
Wireless	ID Service Port	internal Port	IP Address	Protocol	Status	Modify	
DHCP							
Forwarding							
- Virtual Servers	Add New	Enable All D	isable All Del	ete All			
- Port Triggering							
- DMZ	Click Add Ne	W.	evious Ne	xt			
- UPnP							



Quick Setup	Add or Modify a Virtual S	erver Entry	
WPS			
letwork	Service Port:	443	(XX-XX or XX)
/ireless			
нср	Internal Port:	443 ()	X, Only valid for single Service Port or leave it blank
orwarding	IP Address:	192. 168. 1. 100	
/irtual Servers	Protocol:	ALL	Input the port and IP address of
Port Triggering	Status:	Enabled	
DMZ			your camera and click Save.
JPnP	Common Service Port:	Select One-	
ecurity			
arental Control		Carlo	Back
ccess Control		Save	Back

Figure 2.10

Quick Setup	Virtual Serve	15				
QSS						
Network	ID Service Port	Internal Port	IP Address	Protocol	Status	Modify
Wireless		443				and the same states
онср	1 443	445	192.168.1.100	ALL	Enabled	Modify Delete
Forwarding						
Virtual Servers				He	ere you ha	ive finished t
Port Triggering	Add New	Enable All	Disable All Dele	te All Po	rt Forwar	ding setup.
DMZ						<u> </u>
UPnP			12531			

Figure 2.11

5. Now you can access your IP camera by https://domain name: HTTPS port via the Internet.

2.3 Using the VLC player

This camera supports RTSP streaming, here you can view the camera using VLC player. **RTSP URL** <u>rtsp:// [user name][:password]@IP:HTTP port number/videosream</u>

The part in the square brackets may be omitted.

user name & password:

The user name and password to access the camera. This part can be omitted.

IP: WAN or LAN IP address.

Videostream:

Here support three mode: videoMain, videoSub and audio. When the network speed is bad, here you had better select videoSub. If you select audio, you can only hear the sound but cannot see the video.

For example:

IP: 192.168.1.11

HTTP Port number: 88

User name: admin

Password: 123

Here I can enter one of the following URLs in the VLC.

- 1) rtsp://admin:123@192.168.1.11:88/videoMain
- 2) rtsp:// @192.168.1.11:88/videoMain
- 3) rtsp://:123@192.168.1.11:88/videoMain
- 4) rtsp://admin@192.168.1.11:88/videoMain

Open the VLC, and go to Media→Open Network Stream option, then enter the URL into VLC.

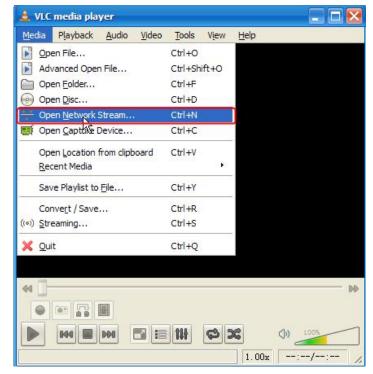


Figure 2.9

🛓 Open Tedia	? 🛛
📄 File 💿 Disc 🏪 Metwork 🐻 Capture Device	
Network Protocol Please enter a network URL:	
rtsp://admin:1230192.168.1.11:88/videoMain	~
http://www.example.com/stream.avi rtp://@:1234 mms://mms.examples.com/stream.asx rtsp://server.example.org:8080/test.sdp http://www.yourtube.com/watch?v=gg64x	
Show more options	- Cancel

Figure 2.10

Sometimes you may need to enter the user name and password again. Click OK and you can see the real-time preview.



Figure 2.11

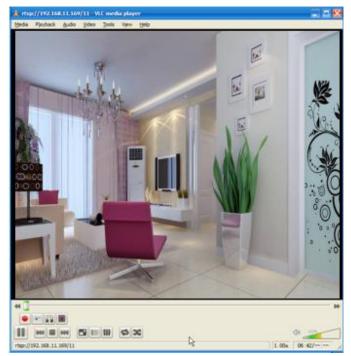


Figure 2.12

If you cannot play the video in the VLC player, please check the port mapping. You can read Quick Installation Guide about How to configure port forwarding.

NOTE:

If you modify the camera's username or password, you had better reboot the camera, or else the new username and password cannot take effect when you enter the authentication in the VLC.

2.4 IP camera connection to the server

Device supports ONVIF 2.2.1 protocol, You can easily access the NVR with ONVIF or server with ONVIF.

3 Surveillance Software GUI

Please refer to the Quick Installation Guide if you install the camera at first time. After finishing quick installation, you can take time to learn the operation of the software.

3.1 Login Window

Password 1 Stream Main stream 2		4
Stream Main stream 💽 2	assword	1
	Stream Main stream 💌	2
Language English 💽 3	nguage English 💌	3

Figure 3.1

Section1 Enter the Username and password

The default administrator username is admin with no password, please change the password at first using and prevent unauthorized users login the camera .

Section2 Stream

The camera supports two stream modes: Main stream and sub stream. If you want to access the camera form LAN, here you can select Main stream. If you want to access the camera from Internet, here we recommend sub stream.

Note: When the network bandwidth is bad you'd better select Sub Stream and the video will be more fluent.

Section3 Select the language

You can select the language you need by clicking on the language dropdown list.

Section4 login the camera

Click "Login" button.

NOTE:

When setting up your camera for the first time, it will request that you modify the default username and/or password if both are still set to default. Input the new username and password, click "Modify" to complete the modification. You will now use the new username and password to login the camera in the future.

Username	admin	
New username	Ĩ.	
New password		
Security Level		
Confirm the password		

Figure 3.2

After logging in for the first time, you will go to "Setup Wizard" automatically. Here you can set the basic parameters of camera, such as camera name, camera time, wireless settings, IP configuration.

Setup Wizard	Setup Wizard
Status	Setup Wizard - Start
Basic Settings	
Network	Follow the guide to set your camera, click "Next" to start.
Video	Please click the menu on the left for more settings.
Alarm	Next

Figure 3.3

Device Name: You could give name for your camera.

Setup Wizard						
Step 1 of 4 - Camera Name						
Camera Name	FI9805P The maximum Device Name length is 20, support English, numbers, letters and symbols					
Previous						



System Time: Select the time zone you need to set the date, time,format, etc.

ime Zone	(GMT) Greenwich mean time; London, Lisbon, 💌
ync with NTP server 🔽	
NTP Server	time.nist.gov
	2014-1-1 12 - 17 - 29 - PM - Sync with PC
Date Format	YYYY-MM-DD
Time Format	12-hour
use DST 📃	

Figure 3.5

Wireless networks: Click "Scan", find the SSID of your wireless router, select and enter the password.

tep 3 of 4 - Wireless		Setup Wiz	ard		
Wireless Network		1 Scan	1	SSID	FOSCAM-docdev
SSID(Network Name)	Encryption	Quality	1	Encryption	WPA/WPA2
Tenda_373678	WPA/WPA2	ett.	3	Password	•••••
dlink-chenchen2.4G	WPA/WPA2	all.		The maximum password length is 63, inclu numbers, letters and symbols	
TP_LINK_TEST	WPA2	cill			
FOSCAM-docdev	WPA/WPA2	वर्ष	2		



IP: Set IP address of the camera. You could choose to obtain an IP automatically or set the IP address according to your needs.

tain IP From DHCP 📝	

Figure 3.7

NOTE:

It needs about 1 minute to connect the camera to your router.

3.2 Surveillance Window



Figure 3.8

7

Section1 FOSCAM Logo/ Live Video / Settings buttons



FOSCAM LOGO



Path to surveillance window. Click this button and back to the surveillance window

Settings: Path to Administrator Control Panel, Click it, and it will lead to Administrator Control Panel and do advanced settings.

Section2 Multi-Device Window



The firmware inside the camera supports up to maximum of 9 cameras being monitoring at the same time. You can add other cameras in multi-camera panel (read chapter 4.3.4).

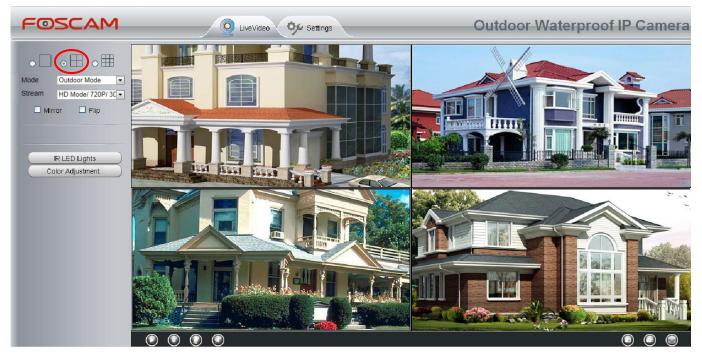


Figure 3.9

Section3 Mode/ Stream / Mirror/ Flip buttons

Mode

- 1) 50HZ ------Indoor surveillance (Region: Europe, China)
- 2) 60HZ -----Indoor surveillance (Region: USA, Canada)
- 3) Outdoor Mode-----Outdoor surveillance

Stream

The default Stream supports four modes: 0/720P/30fps/2M, 1/VGA/25fps/4M, 2/VGA/15fps/1M and 3/VGA/10fps/200 The format of the stream type is <u>Stream type no. / Resolution / Maximum frame rate/ Bit</u> <u>rate</u>

1) Stream type no. : The number is used to identify the stream type.

2) Resolution

There are some resolutions, the bigger one is 720P, and the smaller one (VGA) is 640x480 pixels. The bigger the resolution, the better of the image quality is. If you are accessing the camera via internet and want to get more fluent video streaming, please select resolution VGA.

3) Maximum frame rate

When the video format is 50Hz, the maximum frame rate is 25 fps. When the video format is 60Hz, the maximum frame rate is 30 fps. You should lower frame rate when the bandwidth is limited. Normally, when the frame rate above 15, you can achieve fluently video.

4) Bit rate

Generally speaking, the larger the bit rate is, the clearer video will become. But the bit rate configuration should combine well with the network bandwidth. When the bandwidth is very narrow, and bit rate is large, that will lead to video cannot play well.

You can reset the stream type on Settings-> Video-> Settings panel.

After changing, please re-login the camera and you can see the modification.

Section4 IR LED Lights



Click Infra led and there are three modes to adjust the infrared led: Auto, Manual and Schedule.

Auto: Select it and the camera will adjust the infra led (on or off) automatically.

Manual: Select it and you can turn on or turn off the infra led manually.

Schedule: Select it and the IR led light will be off at the schedule period. If you want to define or change the IR

led lights schedule time, please go to **Settings -> Video -> IR LED Schedule** page.

Section5 Image quality settings

In this page, you can tune Hue, Brightness, Contrast, Saturation, and Sharpness to get higher quality.

	Color Adjust	
Q		- 50
Ö		- 20
0		- 54
		- 50
•		- 20
	Default	

Section6 OSD

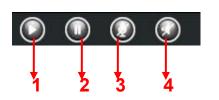
If you have added time and camera name in the video, you can see it in the live window.

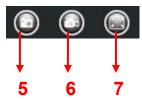
Go to **Settings ---Basic settings---Camera name** panel, and you can change another device name. The default device name is anonymous.

Go to Settings ---Basic settings---Camera time panel and adjust the device time.

Go to Settings ---Video---On Screen Display panel, you can add or no add OSD.

Section7 Play/Stop/ Talk/Audio/ Snap/ Record/ Full screen button





1-----Play Click it to play the video of the camera

the camera has connected with other audio input device through the Audio Input port of the camera, Click the

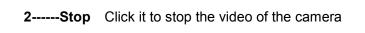
6----- Record: Click the icon and the camera start recording, you can see a green dot in the live window. Click again and stop recording. The default storage path is C:\IPCamRecord. You can change the storage path: Go to Settings- >Record-> Storage Location panel.

7-----Full Screen Click it to make full-screen, or you can double click the surveillance screen to make

Onscreen Mouse Control

Right click the mouse and you can adjust the screen ration, full screen and Zoom up.

Figure 3.10 Keep ration: Select it and the camera will adjust the size of live window based on the computer monitor automatically.

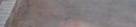


3----- Talk: Click the button and the icon will become to W, then talk to the microphone that connected with PC, people around the camera can hear your voice if the camera has connected with audio output device. Click the icon again and stop talking.

icon again and stop audio. 5----- Snap: Click it to make snapshot and it pop up a window which picture you snapshot, right click in the window and save the picture to anywhere you want.

full-screen. Double click again and exit full-screen.

Keep ration Full Screen Zoom up









Sometimes there is a black border around the video, please select Keep ration to get a better visual quality .

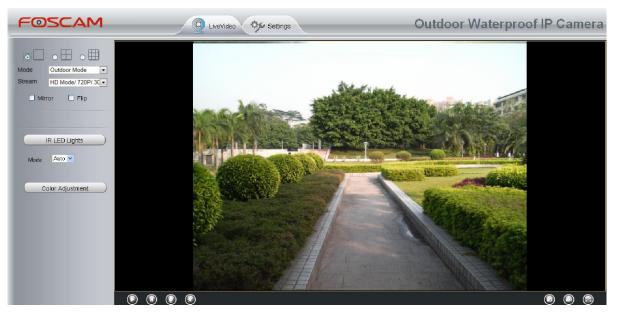


Figure 3.11

Full Screen: Select it and Click it to make full-screen, press ESC and exit full-screen.

Zoom up/down: Click it and the live view will be digital zoomed up, then click Zoom Down and the live view back to original size.



Figure 3.12

- **1** This camera don't support Pan/Tilt function, so here cannot allow to use Screen PTZ.
- 2 For Mac OS, the plugin cannot support Onscreen Mouse function, so you cannot allow to use it.

4 Advanced Camera Settings

Click the button "Settings", goes to Administrator Control Panel to make advanced camera settings.

4.1 Setup Wizard

The way to set it, you could refer to section 3.1.





4.2 Device Status

Device Status contains four columns: Device Information, Device Status, Session Status and Log, it will show you various information about your camera.

4.2.1 Device Information

Status		Device Information
Device Status		Refresh
Session Status	Camera Model	FI9805P
Log	Camera Name	F19805P
Basic Settings	Camera ID	00626E4E4B8C
Video	Camera Time	2013/12/14 15:33:29
Alarm	System Firmware Version	1.4.1.8
Record	Application Firmware Version	2.13.1.4
Firewall	Plug-In Version	2.0.2.10
System		



Camera Model: Display the model of the camera.

Camera Name: The Device Name is a unique name that you can give to your device to help you identify it. Click Basic Settings and go to Device Name panel where you can change your camera name. The default device name is anonymous.

Camera ID: Display the MAC address of your camera. For example Device ID is 008414350787, the same MAC ID sticker is found at the bottom of the camera.

Camera Time: The system time of the device. Click **Basic Settings** and go to **Camera Time** panel and adjust the time.

System Firmware version: Display the System Firmware version of your camera.

App Firmware version: Display the application firmware version of your camera.

Plug-in version: Display the plug-in version of your camera.

4.2.2 Device Status

On this page you can see device status such as Alarm status, NTP/DDNS status, WIFI status and so on.

Status Device Information Device Status	Device Status		
Session Status	Alarm Status	Disabled	
Log	NTP Status	Failed	
Basic Settings	DDNS Status	Disabled	
Network	LID-D Otehus		
Video 👘	UPnP Status	Disabled	
Alarm	WiFi Status	Not connected	
Record	IR LED Status	Off	

Figure 4.3

4.2.3 Session status

Session status will display who and which IP is visiting the camera now.

Status Device Information		Session Status		
Device Status				
Session Status	Username	IP Address		
Log	foscam	172.16.3.10		



4.2.4 Log

The log record shows who and which IP address accessed or logout the camera and when.

Status Device Information Device Option	Pages:50 <<1 2 3>> Go				
Device Status Session Status					
Log Basic Settings	NO. Time User IP Log				
Network	ed motion alarm				
Video	Click the page number and go to the d motion alarm				
Alarm	corresponding page to see more logs				
Record	4 2014-01-09 14:11:24 foscam 192.168.8.2 User off line				
Firewall	5 2014-01-09 14:11: Fill in one page number, click Go button				
System	6 2014-01-09 14:11: and go to the corresponding page				
	7 2014-01-09 14:10:45 100 121-0-0-1 2010-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0				
	8 2014-01-09 14:10:28 root 127.0.0.1 Detected motion alarm				
	9 2014-01-09 14:09:41 root 127.0.0.1 Detected motion alarm				
	10 2014-01-09 14:08:31 root 127.0.0.1 Detected motion alarm				

Figure 4.5

4.3 Basic Settings

This section allows you to configure your Camera Name, Camera Time, Mail, User Accounts and Multi-Device.

4.3.1 Camera Name

You can define a name for your camera here such as apple. Click **Save** to save your changes. The alias name cannot contain special characters.

Status		Camera Name			
Basic Settings					
Camera Name	<	Save Refresh			
Camera Time		FI9805P			
User Accounts	Camera Name	The maximum Device Name length is 20, support English, numbers, letters and symbols			
Multi-Camera					

Figure 4.6

4.3.2 Camera Time

This section allows you to configure the settings of the internal system clocks for your camera.

Status Basic Settings		Camera Time
Camera Time User Accounts	Time Zone	(GMT) Greenwich mean time; London, Lisbon, 💌
Multi-Camera	Sync with NTP server	
Video	NTP Server	time.nist.gov
Alarm		2013-12-14 02 21 2 40 2 PM 2
Record		Sync.with EC
System	Date Format	YYYY-MM-DD
	Time Format	12-hour
	use DST 🔽	
	Ahead Of Time	0 Minute

Figure 4.7

Time Zone: Select the time zone for your region from the drop-down menu.

Sync with NTP server: Network Time Protocol will synchronize your camera with an Internet time server. Choose the one that is closest to your camera.

Sync with PC: Select this option to synchronize the date and time of the Network Camera with your computer. **Manually:** The administrator can enter the date and time manually. Please select the date and time format.

use DST: Select the use DST, then select the daylight saving time from the drop-down menu.

Click Save button to submit your settings.

4.3.3 User Accounts

Here you can create users and set privilege, **visitor**, **operator** or **administrator**. The default administrator user accounts are admin with a blank password.

Basic Settings			USEI	Accounts	
Camera Name					C Refr
Camera Time	NO.	Username	Privilege	Username	
Jser Accounts	1	foscam	Administrator	Privilege Visitor	
Julti-Camera	2			Change usernam	le
letwork	3			Change passwor	d
/ideo 📃					
Narm 🔍	4				
Record	5				
irewall	6				
System	7				
	8				



How to change the password?

Firstly, select the account which you want to change the password, then select "Change password", enter the old password and the new password, lastly click modify to take effect.

NO.	Username	Privilege	Username	foscam
1	foscam	Administrator	Password	
2			New password	
3			Security Level	
4			Confirm the password	
5			Privilege	Administrator
6				Change username
7		7		Change password
8]	Modify

Figure 4.9

How to add account ?

Select one blank column, then enter the new user name, password and privilege, last click Add to take effect. You can see the new added account on the Account list.

NO.	Username	Privilege	Username test
1	foscam	Administrator	Password ••••••
2			Security Level
3			Confirm the password
4			Privilege Visitor
5		6	Change username
6			Change password
7			
8			Add

Figure 4.10

NO.	Username	Privilege	Username test
1	foscam	Administrator	Privilege Visitor
2	test	Visitor	Change username
3			Change password
4			Delate
5			Delete
6			
7			
8			

Figure 4.11

Delete: Select the account which you want to delete, then click Delete button to take effect.

NOTE:

The default administrator account cannot be deleted, but you can add other administrator users.

4.3.4 Multi-Camera

If you want to view multi-surveillance screens on one window, you need to login one camera, and set it as the main device, and do Multi-Device Settings, add other cameras to the first one camera. Before you do multi-cams settings, you need to assign different port such as 81, 82, 83, 84, 85, 86, 87, 88 to the cameras if there is 8 cams installed.

The firmware within the camera can support a maximum of 9 devices monitoring all at the same time. This page you can both add FOSCAM MJPEG and H.264 series cameras to the first camera and view multi-surveillance screen on one window.

Add cameras in LAN

In Multi-Device Settings page, you can see all devices searched in LAN. The 1st Device is the default one. You can add more cameras in the list in LAN for monitoring. The camera's software supports up to 9 IP Cameras online simultaneously. Click **The 2nd Device** and click the item in the **Device List in LAN**, the Alias, Host and Http Port will be filled in the boxes below automatically. Enter the correct username and password then click **Add**. Add more cameras in the same way.

Status Basic Settings	Cameras On LAN	FI9821P(172.16		
Camera Name Camera Time		EOSCAM(172.16.0.27)		
User Accounts	The 1st Camera	This Camera		
Multi-Camera	The 2nd Camera	None	1 Click it, camera model, alias,	
Video	Camera Model	H264 anonymous	host and HTTP Port will be filled in the following boxes	
Alarm	Camera Name			
Record	Host	172.16.0.179	automatically .	
Firewall	HTTP Port	80		
System	Media Port	80		
	Username	admin		
	Password	1		
3 Click Add	to take effect .	Add	Pelete	
	The 3rd Camera	None	2 Enter the User name and	
	The 4th Camera	None	password of the 2nd camera .	

Figure 4.12

Camera Model: Our Company produces two series cameras: MJPEG and H.264. Here will show you which series the camera belongs to.

Cameras On LAN	anonymous(192.168.11.193) Fl9821W for ebuyer (192.168.11.241) anonymous(192.168.11.203) anonymous(192.168.11.243)	Refresh	
The 1st Camera	This Camera		
<u>The 2nd Camera</u>	anonymous(192.168.11.203)		
<u>The 3rd Camera</u>	FI9821W for ebuyer (192.168.11.241)		
<u>The 4th Camera</u>	anonymous(192.168.11.203)		
<u>The 5th Camera</u>	None		
<u>The 6th Camera</u>	None		
<u>The 7th Camera</u>	None		
The 8th Camera	None		
The 9th Camera	None		



Back to **Surveillance Windows**, and click Four Windows option, you will see four cameras you added.

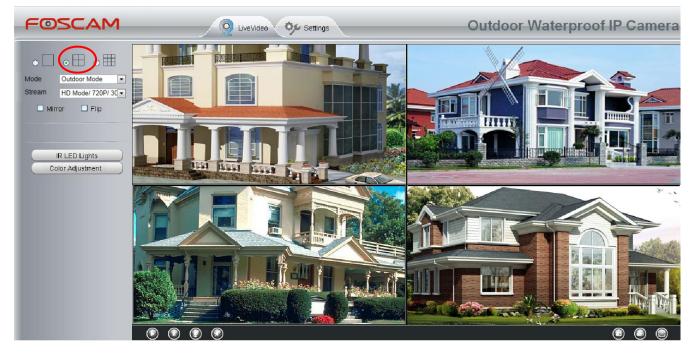


Figure 4.14

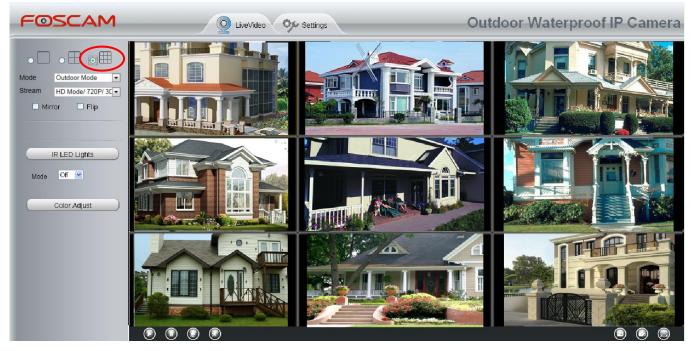


Figure 4.15

Add cameras in WAN

If you want to view all cameras via the internet(remote computer), you will need to add them using DDNS domain name. Firstly, make sure all of the cameras you added can be accessed through the internet. (Read **How to configure DDNS settings** in **chapter 4.4.4**)

Login to the first camera using a DDNS domain name and port.

🖉 IPCan Client - Vindows Internet Explorer		
🕞 🕞 🗢 💋 http://test09.myfoscam.org:88		Regional Strength Str
File Edit View Favorites Toole Vole	✓ ▲ 转换 - 副选择	
👷 Favorites 🚔 🖻 Suggested Use DDNS C	lomain name and port to logir	
🥖 IPCam Client		
FOSCAM	Q Live Video 🤣 Settings	Outdoor Waterp
Status Device Information	atus	
Device Status		Refresh
Session Status	Alarm Status	Disabled
Log	IO Alarm Status	Disabled
Basic Settings	NTP Status	Success
Video	DDNS Status	Success http://test09.myfoscam.org:88
Alarm	UPnP Status	Dischlad
Record	WiFi Statu: Make sure	each camera you need add
Firewall		n with DDNS name and port
System		



Click **Multi-Device Settings**. Choose **The 2nd Device**. Fill in the 2nd camera's name, DDNS domain name, port number. Enter user name and password and then choose Add. (Figure 3.19)

		Refresh
Cameras On LAN	FI9821W for ebuyer (192.168.11.241) anonymous(192.168.11.243) anonymous(192.168.11.203)	Refresh
The 1st Camera	This Camera	
The 2nd Camera	anonymous(192.168.11.203)	
Camera Model	MJ	$\rightarrow 1$
Camera Name	apple	→ 2
Host	camera.no-ip.info	
HTTP Port	801	→ 3
Media Port	801	
Usemame	admin	
Password		1
	Add Delete	
The 3rd Camera	None 5	
The 4th Camera	None	

Figure 4.17

1----- The camera model: MJ or H264.

2----- The 2nd camera's name

3----- Fill in the 2nd camera's DDNS host not LAN IP

NOTE:

The FI98s series have the same HTTP Port no.

- 4 ---- Enter the 2nd camera's user name and password
- 5---- Click Add button and to take effect

NOTE:

Here the Host must be entered as the second camera's DDNS domain name, not its LAN IP.

Device List in LAN	apple(192.168.13.102) mycamera(192.168.13.108) ipcam(192.168.13.107) FI9821W-01(192.168.13.106)	
The 1st Device	This Device	Refresh
The 2nd Device	apple(camera.no-ip.info)	
The 3rd Device	ipcam(test01.foscam.org)	
The 4th Device	mycamera(owlejww.no-ip.info)	
The 5th Device	None	
<u>The 6th Device</u>	None	
The 7th Device	None	
The 8th Device	None	
<u>The 9th Device</u>	None	

Figure 4.18

Return to video window. You will see all of the cameras accessible through the internet.

When you are away from home, you can use the first camera's DDNS domain name and port to view all the cameras via internet.

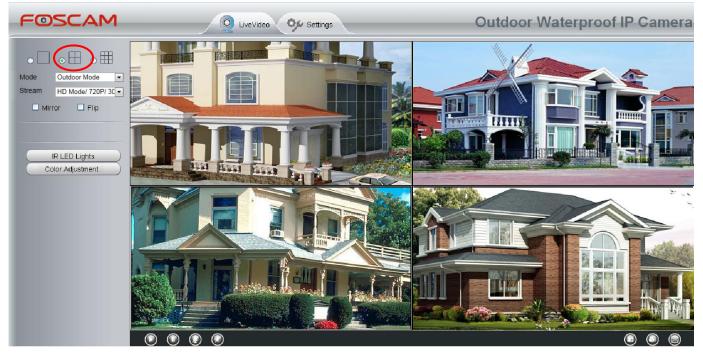


Figure 4.19

4.4 Network

This section will allow you to configure your camera's IP, PPOE, DDNS, Wireless Settings, UPnP and Port.

4.4.1 IP Configuration

If you want to set a static IP for the camera, please go to **IP Configuration** page. Keep the camera in the same subnet of your router or computer.

Status Basic Settings	IP Configuration			
Network)		Save	Refresh
IP Configuration	Obtain IP From DHCP			
Wireless Settings	IP Address	172.16.0.187		
PPPoE	Subnet Mask	255.255.0.0		
DDNS UPnP	Gateway	0.0.0.0		
Port	Primary DNS Server	0.0.0.0		
Mail Settings	Secondary DNS Server	0.0.0.0		
FTP Settings				

Figure 4.20

Changing settings here is the same as using the Equipment Search Tool.

It is recommended that you use the subnet mask, gateway and DNS server from your locally attached PC. If you don't know the subnet mask, gateway and DNS server, you can check your computer's local area connection as follows:

Control Panel→Network Connections→Local Area Connections → Choose Support→Details.

🔌 Network Connections 📃 🗖	×
File Edit View Favorites Tools Advanced Help	1
Search 🕞 Search 🌮 Folders	
Address SNetwork Connections	50
Address Network Connections Network Tasks Create a new connection Create a new connection Connection	2 0
Details Close Close	

Figure 4.21

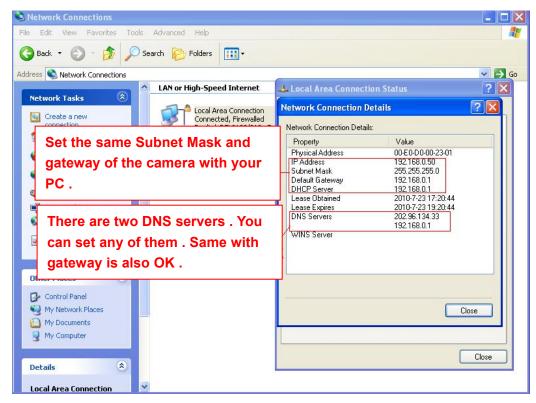


Figure 4.22

If you don't know the DNS server, you can use the same settings as the Default Gateway.

4.4.2 Wireless Settings

<u>Step 1:</u> Choose "Settings" on the top of the camera interface, and go to the "Network" panel on the left side of the screen, then click "Wireless Settings."

Click the **Scan** button and the camera will detect all wireless networks around the area. It should also display your router in the list .

Basic Settings			ireless Set	(Save) (Refresh)
Network				2017
IP Configuration	Wireless Network	List	Scan	SSID
Wireless Settings	SSID(Network Name)	Encryption	Quality	Encryption None
PPPoE	TP-LINK_B18958	Unencrypt		The manimum energy ord length is 63, does no
DDNS UPnP	TP-LINK_liyo	WPA/WPA2		e Scan button character & =
Port	maqb	WPA/WPA2	to searc	h for wireless
Mail Settings	TP-LINK_YF	WPA/WPA2		s.
FTP Settings	Network-9F8700E207022	WPA/WPA2	at	
Video	TP-LINK_51BAB4	WPA/WPA2	att	
Alarm	TP-LINK wyy	WPA/WPA2		
Record)	WFAWFA2	ett	
Firewall) wjx	Unencrypt	att	
System	zhwwang_1	WEP	ell	
	TP-LINK_B2637A	Unencry	ick the Page	e number to see other wirel



<u>Step 2</u>: Click the SSID (name of your router) in the list, the corresponding information related to your network, such as the name and the encryption, will be filled into the relevant fields automatically.

You will only need to fill in the password of your network. Make sure that the SSID, Encryption and the password you filled in are exactly the same for your router.

			Save Refresh		
Wireless Network L	_ist	Scan	SSID TP-LINK_51BAB4		
SSID(Network Name)	Encryption	Quality	Encryption WPA/WPA2		
TP-LINK_B18958	Unencrypt	at	Password		
TP-LINK_liyo	WPA/WPA2	all	The maximum password length is 63, does n		
maqb	WPA/WPA2	all	2 Enter the passwo		
TP-LINK_YF	WPA/WPA2	at	of your router .		
Network-9F8700E207022	WPA/WPA2	all			
TP-LINK_51BAB4	WPA/WPA2	वर्ष			
TP-LINK_wyy	WPA/WPA2	all	and the relevant information will be filled in the field		
wjx	Unencrypt	all	automatically.		
zhwwang_1	WEP	all			
TP-LINK_B2637A	Unencrypt	att			



<u>Step 3:</u> Please click on the **Save** button after all settings have been entered and disconnect the network cable. Never shut down the power of the camera until the IP camera is able to connect to the wireless network.

The LAN IP address will disappear on the window of Equipment Search Tool when the camera is configuring a wireless connection. Wait about 1 minute, the camera should obtain a wireless connection, and the LAN IP of the camera will show again on the window of the Equipment Search Tool. The IP address may have changed after the camera receives a wireless connection; we recommend setting a static local IP address if this IP address changes by right clicking the camera in Equipment Search Tool, setting a static IP, and pushing OK (see Figure3.35/3.36).

Congratulations! You have set up the wireless connection of the camera successfully.

NOTE:

If you fail to make a wireless connection, please refer to your seller or contact us directly for assistance.

4.4.3 PPPoE

If you are using a PPPoE connection, enable it and enter the User Name and Password for your PPPoE account.

Status		PPPoE			
Basic Settings					
Network		Save Refresh			
IP Configuration	Use PPPoE 📝				
Wireless Settings					
PPPoE	PPPoE account	The maximum length of the user name is 20, support numbers, letters and symbols @ . 9			
DDNS		*_			
UPnP		-			
Port					
Mail Settings	PPPoE password	The maximum password length is 12, including numbers, letters and symbols ~ ! @ # * (
FTP Settings		$-\{\{ f_{i}^{(n)} <> ?^{(i)} + f_{i}^{(i)} \} \}$			
Video					
Alarm	Note:Once you save your s	ettings, the camera will restart.			

Figure 4.25

4.4.4 DDNS

FOSCAM camera has embedded a unique DDNS domain name when producing, and you can directly use the domain name, you can also use the third party domain name.

FOSCAM domain name

Here take <u>test09.myfoscam.org</u> for example. Go to option of **DDNS** on the **Settings->Network** panel, you can see the domain name.

Status Basic Settings		DDNS	Save Refresh
Network	Enable DDNR ==		
IP Configuration	Enable DDNS		
Wireless Settings	Manufacturer's DDNS		
PPPoE	Manufacturer's DDNS	test09.myfoscam.org	Restore DDNS to factory
DDNS			
UPnP	Third Dect. DDND		
Port	Third Party DDNS	(
Mail Settings	DDNS Server	None	
FTP Settings	Domain		



Now you can use http:// **Domain name + HTTP Port** to access the camera via internet.

Take hostname **test09.myfoscam.org and HTTP Port no. 8000** for example, the accessing link of the camera via internet would be http://test09.myfoscam.org 8000

Restore DDNS to factory: If you have configured Third Party DDNS successfully, but you want to use Manufacturer's DDNS again , here click this button and start Manufacturer's DDNS Service.

Third Party Domain Name Settings

User can also use third part DDNS, such as www.no-ip.com. ,www. 3322.com

Here take <u>www.no-ip.com</u> for example:

(1) Step 1, Go to the website $\underline{www.no-ip.com}$ to create a free hostname

Firstly: Login on www.no-ip.com and click No-IP Free to register.



Please register an account step by step according to instructions on www.no-ip.com After registration, please login your email which used to register. You will receive an email from website, please

click the link to activate your ACCOUNT as indicated in email.

Secondly: Login the link with the registered username and password to create your domain name.

The DNS Service		Home	Download	Services	Home Contact Us E Login
Client Log	in				User Login Username culxiang
Home [≽] <u>Client Login</u>				vith the regis me and pass	Password word Create Account Forgot password? Additional Services
	Email: Password:				Vo-IP Enhanced Upgrade your No-IP account to unlock many exciting features.
	Forget your password? No p If you are not currently a reg and would like to be for FRI	problem, <u>Click Here</u> gistered user of No-IP.c			Wo-IP Backup DNS Maximize uptime and add Anycast to your existing DNS infrastructure.

Figure 4.28

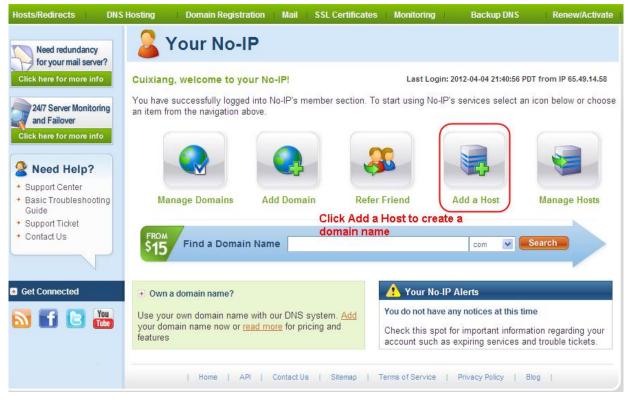


Figure 4.29

Please create the domain name step by step according to instructions on www.no-ip.com

Step 2, DO DDNS Service Settings within the Camera

Please set **DDNS Settings** within the camera by **hostname**, a **user name** and **password** you've got from **www.no-ip.com**

Take hostname ycxgwp.no-ip.info, user name foscam, password foscam2012 for example.

Firstly, goes to option of DDNS Settings on the administrator panel.

Secondly, select No-Ip as a server.

Thirdly, fill **foscam** as DDNS user, fill password **foscam2012** as DDNS password, fill **ycxgwp.no-ip.info** as DDNS domain and server URL, Then click save to make effect. The camera will restart and to take the DDNS settings effective.

Fourthly, after the restart, login the camera, and go to option of <u>Device Status</u> on the administrator panel, and check if the DDNS status is successful.

If failed, please double check if you have input the correct hostname, user name, and password, and try to redo the settings.

NOTE:

If you have set Third Party DDNS successfully ,the Foscam Domain Name will be invalid. The Third Party DDNS and the Foscam Domain Name cannot work at the same time, the last time you configured will take effect.

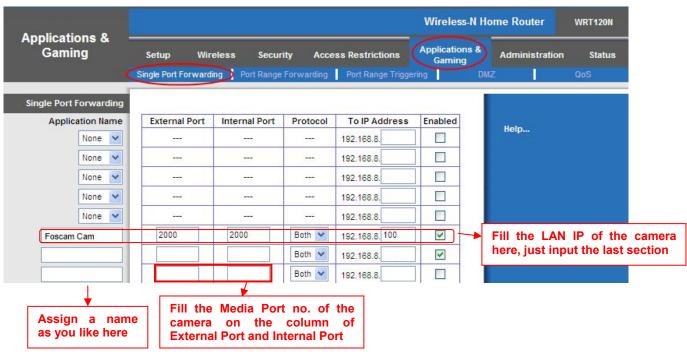
2 Do port forwarding within the router

Example: The camera's LAN IP address is http://192.168.8.100:2000

Firstly, login the router, goes to the menu of Port Forwarding or Port Trigger (or named Virtue Server on some brands of router). Take Linksys brand router as an example, Login the router, and goes

to Applications & Gaming->Single Port Forwarding.

Secondly, Create a new column by LAN IP address & HTTP Port No. of the camera within the router showed as below.





③ Use domain name to access the camera via internet

After the port forwarding is finished, you can use <u>the domain name+ http no.</u> to access the camera via internet. Take hostname <u>ycxgwp.no-ip.info and http no. 2000</u> for example, the accessing link of the camera via internet would be <u>http://ycxgwp.no-ip.info:2000</u>

4.4.5 UPnP

Status Satisfield Status			JPnP	
Network			Save	Refresh
IP Configuration Wireless Settings PPPoE	Enable UPnP	Yes		
DDNS UPnP				



The default UPnP status is closed. You can enable UPnP, then the camera's software will be configured for port forwarding. Back to the "Device Status" panel, you can see the UPnP status:

Device Information		Device Status
Device Status		- Re
Session Status	Alarm Status	Disabled
Log	NTP Status	Failed
Basic Settings	DDNS Status	Success http://test09.myfoscam.org:88
Network	UPnP Status	
Video	OFIF Status	Success
Alarm	WiFi Status	Not connected
Record	IR LED Status	Off
Firewall		



The camera's software will be configured for port forwarding. There may be issues with your routers security settings, and sometimes may error. We recommend you configure port forwarding manually on your router .

4.4.6 Port

This camera supports HTTP Port / HTTPS Port / ONVIF Port. HTTP Port is used to access the camera remotely.

HTTP port: By default, the HTTP and Media port is set to 88. Also, they can be assigned with another port number between 1 and 65535. But make sure they can not be conflict with other existing ports like 25, 21.

Basic Settings		Port	
Network			Save Save Refresh
IP Configuration	HTTP Port	88	
Wireless Settings	HTTPS Port	443	
PPPoE DDNS	ONVIF Port	888	
UPnP			

Figure 4.33

Another way to change the HTTP port no.

Step 1: Open the Equipment Search Tool, select the camera you would like to change the port of, right click on the IP address, and click on "Network Configuration", this brings up the network configuration box as shown in Figure 4.34 and 4.35.

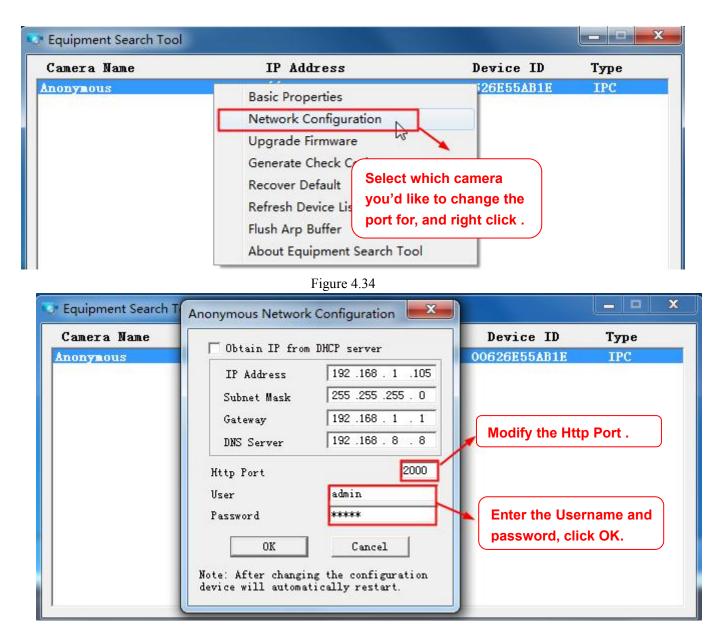


Figure 4.35

<u>Step 2</u>: Enter the username and password of the Administrator (default username is admin with a blank password), and click "OK" to apply changes.

<u>Step 3:</u> Wait around 10 seconds, you'll see that the camera's LAN IP address has changed. In our example it was changed to 2000, so we see http://192.168.1.105:2000 in Equipment Search Tool. Also, the LAN IP address is now fixed at a static IP address of http://192.168.1.105:2000. This IP address will not change even if the camera is powered off and back on, the camera will remain on this LAN IP address. This is very important that a static LAN IP address is set, or you may have problems later with remote access and seeing the camera remotely if the camera loses power and reconnects on a different LAN IP address. Make sure you set a static LAN IP address!

IP Camera Tool			
Camera name	IP Address	Dewice ID	Device type
anonynous	Http://192.168.1.110:88	00841F19804¥	H

Figure 4.36

NOTE:

If the camera cannot be accessed, please make sure the port forwarding is succeed.

HTTPS port: The default port is 443. You can use the url to access the camera: **https:// IP + HTTPS port. ONVIF port:** By default, the ONVIF port is set to 888. Also, they can be assigned with another port number between 1 and 65535(except 0 and 65534). But make sure they can not be conflict with other existing ports.

4.4.7 Mail Settings

If you want the camera to send emails when motion has been detected, here Mail will need to be configured.

		Save Refresh
Enable 🗹		*5
SMTP Server	smtp.gmail.com	
SMTP Port	25	
Transport Layer Security	STARTTLS G-Mail only supports TLS at Port 465 and STAR	TTLS at Port 587 or 25.
Need Authentication	Yes	~
SMTP Username	cuiyao93@gmail.com	→2
SMTP Password	•••••	Test 6
Sender E-mail	cuiyao93@gmail.com	→ 3
First Receiver	yaoyao@163.com	
Second Receiver		→ 4
Third Receiver		
Fourth Receiver		

1-----SMTP Server/ Port /Transport Layer Security Enter SMTP server for sender. **SMTP** port is usually set as 25. Some SMTP servers have their own port, such as 587 or 465, and Transport Layer Security usually is None. If you use Gmail, Transport Layer Security must be set to TLS or STARTTLS and SMTP Port must be set to 465 or 25 or 587, which port you choose should be decided by which Transport Layer Security you

Figure 4.37

select.

2-----SMTP Username/ password ID account and password of the sender email address

3-----Sender E-mail Mailbox for sender must support SMTP

4-----Receiver Mailbox for receiver need not support SMTP, you can set 4 receivers

5-----Save Click Save to take effect

6-----Test Click Test to see if Mail has been successfully configured.

Click Test to see if Mail has been successfully configured.

	Save Refresh
Enable 💌	
SMTP Server	smtp.gmail.com
SMTP Port	25
Transport Layer Security	STARTTLS G-Mail only supports TLS at Port 465 and STARTTLS at Port 587 or 25.
Need Authentication	No
SMTP Username	yaoyao@gmail.com
SMTP Password	Test Success Test result
Sender E-mail	yaoyao@gmail.com
First Receiver	yaoyao@163.com
Second Receiver	
Third Receiver	
Fourth Receiver	

Figure 4.38

If the test success, you can see the **Success** behind the Test, at the same time the receivers will receive a test mail.

If the test fails with one of the following errors after clicking **Test**, **verify** that the information you entered is correct and again select **Test**.

1) Cannot connect to the server

2) Network Error. Please try later

3) Server Error

4) Incorrect user or password

5) The sender is denied by the server. Maybe the server need to authenticate the user, please check it and try again

6) The receiver is denied by the server. Maybe because of the anti-spam privacy of the server

7) The message is denied by the server. Maybe because of the anti-spam privacy of the server

8) The server does not support the authentication mode used by the device

4.4.8 FTP Settings

If you want to upload record files and images to your FTP server, you can set FTP Settings.

Status		FTP Settings			
Basic Settings		Save Refresh			
Network		Save Preliesi			
IP Configuration		ftp://192.168.1.103/dir			
Wireless Settings	FTP Server	Example:ftp://192.168.1.103/dir			
PPPoE		The maximum length of the address is 127, does not support the character & =			
DDNS	Port	21			
UPnP					
Port	FTP Mode	PORT			
Mail Settings		test			
FTP Settings	Username	The maximum length of the user name is 63, support Simplified Chinese, numbers,			
Video		letters and symbols _ @ \$ * - , . # !			
Alarm		••••			
Record	Password	The maximum password length is 63, including numbers, letters and symbols ~ ! @ # * ()			
Firewall		_{}:" <>?`-;'./			
System	Test				

Figure 4.39

Status Basic Settings		FTP Settings				
Network		Save Refresh				
IP Configuration		ftp://ftp.mgenseal.com				
Wireless Settings	FTP Server	Example:ftp://192.168.1.103/dir				
PPPoE		The maximum length of the address is 127, does not support the character & =				
DDNS	Port	21				
UPnP	FTP Mode					
Port	FIFWode	PORT				
Mail Settings		test				
FTP Settings	Username	The maximum length of the user name is 63, support Simplified Chinese, numbers,				
Video		letters and symbols _ @ \$ * - , . # !				
Alarm		••••				
Record	Password	The maximum password length is 63, including numbers, letters and symbols ~ ! @ # * (
Firewall		_{}:" <>?`-;'./				
System	Test					

Figure 4.40

FTP server: If your FTP server is located on the LAN, you can set as Figure4.39.

If you have an FTP server which you can access on the internet, you can set as Figure 4.40.

Port: Default is port 21. If changed, external FTP client program must change the server connection port accordingly.

FTP Mode: Here supports two modes: PORT and PASV. **Username/password:** The FTP account and password.

Click Save to take effect.

Click **Test** to see if FTP has been successfully configured.

4.4.9 P2P

Access the camera by smart phone (Android or iOS operating system) First of all, you need to open the P2P function of the camera at "Settings-->Network-->P2P."

Status	Dan			
Basic Settings	P2P			Save Refresh
Network				Esave Reiresn
IP Configuration		UID	FLGTBW7YGBUV9NPMUR41	
Wireless Settings		Enable P2P 🗹		
PPPoE		P2P Port	29164	
DDNS			20104	
UPnP				
Port				
Mail Settings				
FTP Settings				
(P2P				

Figure 4.41

Search and install **Foscam Viewer** on Google Play and App Store for for Android and iOS devices. If you want to know more details of the iOS APP or Android APP, see the *iOS App User Manual* or *Android App User Manual*.

4.5 Video

This section allows you to configure Video stream settings, On screen display and Snapshot settings. This section allows you to configure Video stream settings, On screen display and Snapshot settings.

4.5.1 Video Settings

There are two ways to set the stream video settings. They are main stream video settings and sub stream video settings.

Setup Wizard Status		Video Settings	Save Refresh
Basic Settings			ave Reliesi
Network	Main stream video settings		
Video 👘	Enhanced Night Vision Defini	tion 😰	
Video Settings	Stream Type	HD Mode	
On Screen Display	Resolution	720P	
Privacy Zone	Bit Rate	2M	•
Snapshot Settings	Frame Rate	30	•
IR LED Schedule	Key Frame Interval	30	
Alarm	Variable bitrate	Yes	×
Record	Sub stream video settings		
Firewall	Stream Type	HD Mode	•
System	Resolution	720P	•
	Bit Rate	512K	
	Frame Rate	10	•
	Key Frame Interval	30	×



Stream type: There are four types to identify different streams you have set.

Resolution: The camera supports multiple types,. The higher the resolution is, the clearer video will become. But the code flux will become larger too, and it will take up more bandwidth.

Bit rate: Generally speaking, the larger the bit rate is, the clearer video will become. But the bit rate configuration should combine well with the network bandwidth. When the bandwidth is very narrow, and bit rate is large, that will lead to video can not play well.

Frame rate: Note that a larger frame size takes up more bandwidth. When the video format is 50Hz, the maximum frame rate is 25 fps. When the video format is 60Hz, the maximum frame rate is 30 fps. You should lower frame rate when the bandwidth is limited. Normally, when the frame rate above 15, you can achieve fluently video.

Key Frame Interval: The time between last key frame and next key frame. The shorter the duration, the more likely you will get a better video quality, but at the cost of higher network bandwidth consumption.

Variable Bitrate: The two options are Yes and NO. Select Yes the bit rate is variable, and the highest value isn't higher than Bit Rate Value (2Mbps). Select NO and the bit rate is constant with Bit Rate Value (2Mbps).

4.5.2 On Screen Display

This page is used to add timestamp and device name on the video.

Status		OSD	
Basic Settings			Save Save Refresh
Network			
Video	Display Timestamp	Yes	•
Video Settings	Display Camera Name	Yes	•
On Screen Display	<		, honord
Privacy Zone			
Snapshot Settings			
IR LED Schedule			



Display Timestamp: There are two options: Yes or NO. Select Yes and you can see the system date on the video.

Display Camera Name: There are two options: Yes or NO. Select Yes and you can see the device name on the video.

4.5.3 Privacy Zone

This page is used to set some mask as privacy zone on the video.

Status Basic Settings		Privacy Zone
Network		Save Refresh
Video	Allow Privacy Zone	Yes
Video Settings		Set Privacy Zone
On Screen Display		
Privacy Zone		
Snapshot Settings		
IR LED Schedule		

Figure 4.44

Allow On Screen Display Mask: There are two options: Yes or NO. Select yes and draw a mask area on the video, the mask area will be black on the video.



Figure 4.45

Click **Back** button and return to the OSD page, click Save to take effect.

Back to the surveillance window, you can see the mask area as the following picture:



Figure 4.46

4.5.4 Snapshot Settings

Status		Snapshot Settings																							
Basic Settings											10-2					.g.		-	0.000		0		Refre		
Network																	Œ		Save		6	2	Rein	esn	4
Video	Manua	al sna	ip Qu	ality			Med	dium									-								
Video Settings	Alarm	Alarm Pictures Save To						Victures Save To FTP 🔹																	
On Screen Display Privacy Zone	Enable ti	nable timing to capture 🖉																							
Snapshot Settings	Captur	Capture interval					2					(1	1-655	35s)											
R LED Schedule										() s	Sche	edule												
arm 📃	All	00	01	02	03	04	05	06	07	08	09	10) 11	12	13	14	15	16	17	18	19	20	21	22	23
ord 📃	MON																								
$ \rightarrow $	TUE																								
	WED																								
)	THU																								
	FRI																								
	SAT																								
	SUN																								

On this page you can set the snapshot pictures' image quality and the storage path.

Manual snap Quality: Low, Middle and High. The higher the quality, the picture will be clearer.

Alarm Pictures Save Path: FTP. If you have done FTP and Alarm settings, when alarming, the camera will snap pictures to the FTP automatically.

Enable timing to capture

To enable capture interval, follow the steps below:

- 1 Select Enable timing to capture
- 2 Capture interval: The interval time between two captures.
- 3 Select the capture time
 - Capture anytime

Click the black button up the MON, you will see all time range turn red. When something moving in the detection area at anytime, the camera will capture.

• Specify an capture schedule

Click the week day words, the corresponding column will be selected. For example, click TUE, the all column of TUE turns to red, that means during Tuesday whole day, the camera will capture.

- Press the left mouse and drag it on the time boxes, you can select the serial area,
- 4 Click **Save** button to take effect.

4.5.5 IR LED Schedule

On this page you can set the schedule time for switching IR LED lights. When parameter **Mode** is set to the **Schedule** on the **Live Video** window, at these schedule time, the IR LED lights will be turned off.

Figure 4.47



Figure 4.48

4.6 Alarm

IP Camera supports **Motion Detection Alarm**, when the motion has been detected, it will send emails or upload images to FTP.

Setup Wizard										Mo	otic	on	De	te	ctio	on	_									
Basic Settings	5																Œ	1	Save		e	2	Refre	sh		F
Network	Enable	Enable 🕡 🔶 1																			-	7				
Video	Sensit	Sensitivity						dium									-	-	-2							
Alarm	Trigge	Triggered Interval							10s																	
Motion Detection)) Action						Seno Take Plea Reco	era S d E-m e Sna se se ording se se	psho t the	t 🗐			locat	T ation	in ad	nterv	v <mark>al ^{2s}</mark>			-4						
							S	Set D	etect	ion A	Area		-	5												
										(• 5	Schee	dule	1-	+	6										
	All	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	
	MON																									
	TUE																									

Figure 4.49

To enable motion detection, follow the steps below:

1 Enable Motion detection

2 Sensitivity---- It supports three modes: Low, Middle and High. The higher the sensitivity, the camera will be more easily alarmed. Select one motion sensitivity.

3 Trigger interval--- The interval time between two motion detections. Here supports

5s/6s/7s/8s/9s/10s/11s/12s/13s/14s/15s. Select one interval time.

4 Select the alarm indicators

When the motion has been detected, the alarm status will turn to Detect alarm.

Status Device Information Device Status		Device Status
Session Status	Alarm Status	Detect alarm
Log	NTP Status	Failed
Basic Settings	DDNS Status	Disabled
Network		
Video	UPnP Status	Disabled
Alarm	WiFi Status	Not connected
Record	IR LED Status	Off



There are four alarm indicators:

A Camera Sound and PC Sound

If the camera has connected with a speaker or other audio output device, if you select Camera Sound or PC Sound, when the motion has been detected, the people around the camera will hear beep alarm sound.

B Send Mail

If you want to receive alarm emails when motion is detected, you must select Send Mail and set **Mail Settings** first.

C Take Snapshot

If you select this checkbox, when the motion has been detected, the camera will snap the live view window as a still picture and load it to the FTP. Make sure you have set FTP and set FTP as the storage path in **Video->Snapshot Settings** panel.

Capture interval: The interval time between two pictures.

D Recording

If you select this checkbox, when the motion has been detected, the camera will recording and load it to the FTP server. Make sure you have set FTP and set FTP as the storage path in Video->Snapshot settings panel.

5 Set detect area

Click set detect area and it pop up a window, then you can draw the detection area. Click Back button after settings. When something moving in the detection area, the camera will alarm.

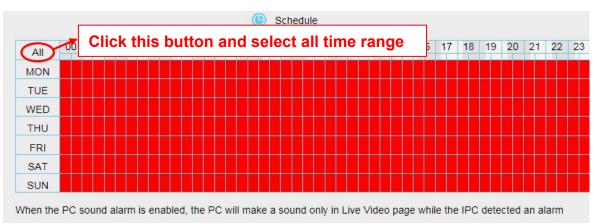
				ок		
2013-10-22 380.6 yikous	03:16:13 P					

Figure 4.51

6 Alarm Schedule

 $(\ensuremath{\underline{1}})$ Alarm anytime when motion is detected

Click the black button up the MON, you will see all time range turn red. When something moving in the detection area at anytime, the camera will alarm.





② Specify an alarm schedule

Click the week day words, the corresponding column will be selected. For example, click WED, the all column of TUE turns to red, that means during Tuesday whole day, when something moving in the detection area, the camera will alarm.

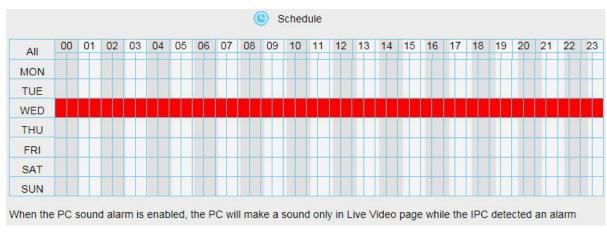
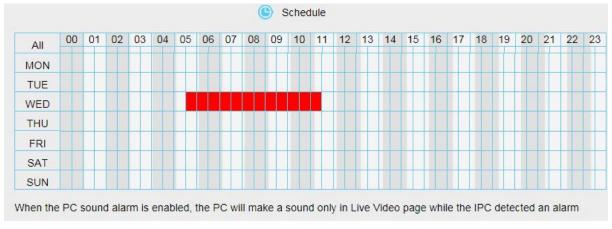


Figure 4.53

③ Press the left mouse and drag it on the time boxes, you can select the serial area.





7 Click Save button to take effect. When the motion is detected during the detection time in the detection area, the camera will alarm and adopt the corresponding alarm indicators.

NOTE:

You must set the detection area and detection schedule, or else there is no alarm anywhere and anytime.

4.7 Record

4.7.1 Storage Location

On this page you can change the manually recording storage path, the default storage path is C:\IPCamRecord.

	Storage Locat	Save Sefresh
Recording Location	FTP	×
Local Recording Location	c:\IPCamRecord	Browse
5	in local storage. The default Window	s storage location is "c:\IPCamRecord". The def her cameras, this default storage location will be

Figure 4.55

Recording Location : FTP.

Local Recording Location: For Windows OS, the manual recording path is C:/ IPCamRecord, you can change another one. For MAC OS, the manual recording path is: / IPCamRecord.

4.7.2 Alarm Record

	Alarm Reco	rding
		Save Refresh
Enable Pre-Record 👿		
Pre-recorded Time	5s	
Alarm Recording Time	30s	•

Figure 4.56

4.7.3 Local Alarm Location

On this page you can enable local alarm record, and select the local alarm record time.

	ocal Alarm Re	cording
		Save Refresh
Enable Local Alarm Recording		
Local Alarm Recording Time	30s	

Figure 4.57

4.7.4 Record Schedule

On this page you can enable schedule record.

															Œ	1	Save	D	6	5	Refre	esh)
chedu	led I	Reco	rding																				
Main stream											•												
								(E	dit S	ched	uled	Reco	ording	9								
00	01	02	03	04	05	06	07	0.8	00	10	11	12	12	14	15	16	17	19	10	20	21	22	2
00		UZ	03	04	05	00	01	00	03	10		12	15	14	15	10	11	10	13	20	21	22	2
						1				1				1								11	
						1				11		11		11								11	
																				1			
1						1								1								1	
		1		Main		Main stream Edit Scheduled Reco	Main stream	cheduled Recording															

Figure 4.58

You can select the main stream or sub stream from the drop-down. You can set the store path of the recording file on the **Storage Location** page.

Stream: You can select the main stream or sub stream from the drop-down. You can set the store path of the recording file on the **Storage Location** page.

Click Save button to take effect.

4.8 Firewall

This section explains how to control the access permission by checking the client PC's IP addresses. It is composed of the following columns: Block access from these IP addresses and Only allow access from these IP addresses.

Status Basic Settings		IP Filtering
Video	Enable Firewall	
Alarm Record	IP Filtering	Block access from these IP addresses Block access from these IP addresses Only allow access from these IP addresses
Firewall	IP Address #1	
System	IP Address #2	
	IP Address #3	
	IP Address #4	
	IP Address #5	
	IP Address #6	
	IP Address #7	
	IP Address #8	

Figure 4.59

Enable firewall, If you select Only allow access from these IP addresses and fill in 8 IP addresses at most, only those clients whose IP addresses listed in the **Only allow access from these IP addresses** can access the Network Camera. If you select **Block access from these IP addresses**, only those clients whose IP addresses are in the IP list cannot access the Network Camera. Click **Save** to take effect.

4.9 System

In this panel, you can back up/restore your camera settings, upgrade the firmware to the latest version, restore the camera to default settings and reboot the device.

4.9.1 Back-up& Restore

Click Backup to save all the parameters you have set. These parameters will be stored in a bin file for future use.

Click Browse and select the parameters file you have stored, then click Submit to restore the restore the parameters.

Backup	
Settings can be re	stored by uploading the backup file.
Path:	Browse Submit
Note:	
	ngs will be lost when importing a configuration file. If an incorrect file is loaded, the camera may stop
vorking correctly.	
. Keep the power	on during this process, or you may damage your camera. Your camera will reboot automatically or

Figure 4.60

4.9.2 System Upgrade

Click "Download the latest firmware", you will see the following screen. And click "save" to save the firmware on your computer locally.

Setup Wizard	Sustem Ungrade
Status	System Upgrade
Basic Settings	Download the latest firmware Current Firmware Version: 2.11.1.10
Network	Browse System Upgrade
Video	Result
Alarm	Your camera will reboot during the firmware upgrade.
Record	
PTZ 💎	
Firewall	
System	
Back-up & Restore	
System Upgrade	
Patch Installation	
Factory Reset	
Reboot	
8	
Do you want to open o	r save F19826W.zip (6.88 MB) from www.foscam.com ? Open Save Cancel x
bo you want to open of	

Figure 4.61

Your current firmware version will be displayed on your screen. You may go to the **Status** \rightarrow **Device Information** page to check for the latest firmware versions available.

Click **Browse**, choose the correct bin file and then click **System upgrade**. Don't shut down the power during upgrading. After upgrading, you can see the upgrade result.

Setup Wizard	System Upgrade
Status 🔍	
Basic Settings	Download the latest firmware Current Firmware Version: 2.11.1.10
Network	Browse System Upgrade
Video	Result 2
Alarm	Your camera will reboot during the firmware upgrade.
Record	
PTZ	
Firewall	
System	
Back-up & Restore	
(System Upgrade	

Figure 4.62

Upgrade Firmware by Equipment Search Tool

Double click the Equipment Search Tool shot icon

 $^{ extsf{k}}$, select the Camera IP that you want to upgrade the

firmware. Then select Upgrade Firmware and enter the username and password, choose the firmware file, and upgrade.

Camera Name	IP Address	Device ID	Туре
nynous	H++++ //102 168 1 105-2000	00626E55AB1E	IPC
	Basic Properties		
	Network Configuration		
	Upgrade Firmware		
	Generate Check Code		
	Recover Default		
	Refresh Device List		
	Flush Arp Buffer		
	About Equipment Search Tool		

Figure 4.63

Camera Name	Anonymous Upgrade Firmware	Device ID	Туре
ion yn ous		00626E55AB1E	IPC
		Enter the User name and Password	
	OK Note: After firmware upgrade the device will automatically restart.		



CAUTION: We recommend that you regularly update your camera to the latest available software and firmware versions to help ensure the best experience for your camera.

Please ensure you have download the correct firmware package for your camera before upgrading. Read the upgrade documentation (readme.txt file) in the upgrade package before you upgrade.

Upon downloading the firmware check the sizes of the bin files. They must match the size in the readme.txt file. If not, please download the firmware again until the sizes are the same. Your camera will not function correctly if a corrupt .bin file is used.

1) Never shut down the power of the camera during upgrade until the IP camera restart and get connected.

2) After upgrade successfully, please uninstall the old plugin and re-install it, then reset the camera to the default factory settings before using the camera.

4.9.3 Patch Installation

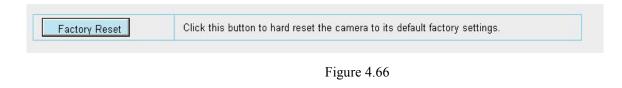
Click "Browse" to select the correct patch file, and then click "Install Patch" to install the patch. Do not turn off the power during it installing. After installing is complete, you will receive a system prompt.

Setup Wizard	Patch Installation
Basic Settings	Browse Install Patch
Network Video	Uninstall Patch Result
Alarm	Your camera will reboot when you install/uninstall patch.
Record	
PTZ Tirewall	
System	
Back-up & Restore System Upgrade	
Patch Installation	

Figure 4.65

4.9.4 Factory Reset

Click **Factory Reset** button and all parameters will return to factory settings if selected. The default administrator username is admin with a blank password.



4.9.5 Reboot

Click Reboot to reboot the camera. This is similar to unplugging the power to the camera.

Reboot	Click this button to reboot your camera.	

Figure 4.67

5 Phone APPs

FOSCAM provides APP for Android and iOS system, which helps to view and listen to your world anywhere..... anytime. Search and install **Foscam Viewer** on Google Play for Android devices, search and install **Foscam Viewer** on APP Store for iOS devices.

If you would like to read more details on the Android APP or iOS APP, Please refer to the Android APP User Manual or iOS App User Manual.

6 Appendix

6.1 Frequently Asked Questions

6.1.1 Install the ActiveX of Firefox browser, Google Chrome and IE

Chrome.

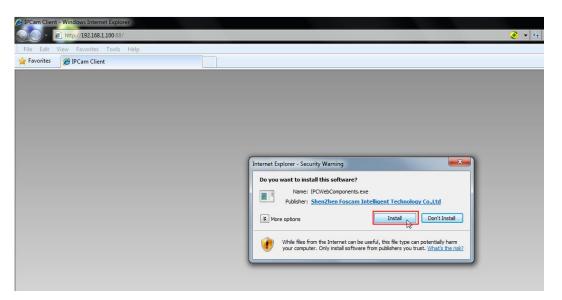


Figure 6.1



Figure 6.2

명 Setup - IPCWebComponents	
Select Destination Location Where should IPCWebComponents be installed?	R
Setup will install IPCWebComponents into the following folder. To continue, click Next. If you would like to select a different folder, clic	-k Browse.
C:\Program Files\IPCWebComponents	Browse
At least 3.7 MB of free disk space is required.	
< Back Next >	Cancel

Figure6.3

B Setup - IPCWebComponents	
Select Start Menu Folder Where should Setup place the program's shortcuts?	R
Setup will create the program's shortcuts in the following	
To continue, click Next. If you would like to select a different fold IPCWebComponents	Browse
< Back	Vext > Cancel

Figure 6.4

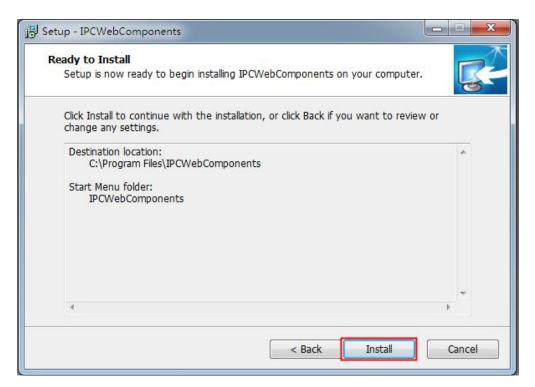


Figure 6.5



Figure 6.6

6.1.2 Uninstall the ActiveX of Firefox browser, Google Chrome and IE Chrome.

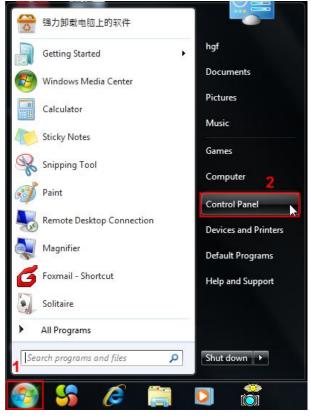


Figure 6.7

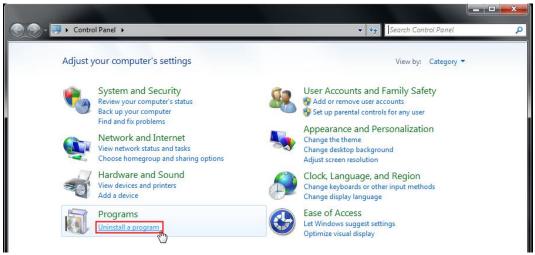


Figure 6.8

🔆 🌍 🗖 🕨 Control Panel	Programs Programs and Features	✓ Search P	rograms and Feat	tures
Control Panel Home View installed updates Turn Windows features on or off	Uninstall or change a program To uninstall a program, select it from the list a Organize Uninstall	and then click Uninstall, Change, or Repair.		1= - 6
	organize + orinistan			0 *
	Name	Publisher	Installed On	Size
		Publisher 360安全中心	Installed On 5/21/2014	
	Name			191 ME
	Name	360安全中心 Adobe Systems Incorporated	5/21/2014	191 ME 155 ME
	Name	360安全中心 Adobe Systems Incorporated	5/21/2014 5/21/2014	Size 191 MB 155 MB 3.67 MB

Figure 6.9

6.1.3 I have forgotten the administrator password

To reset the administrator password, you had better unplug the network cable firstly. After that, press and hold down the RESET BUTTON about 5 seconds. Releasing the reset button, the password will turn to the factory default.

Default administrator username/password: admin with blank password

6.1.4 Subnet doesn't match

Check whether your ipcamera in the same subnet of your computer. The step is **Control Panel→Network**

Connections \rightarrow Dbclick Local Area Connections \rightarrow Choose General \rightarrow Properties.Check subnet mask, IP address and gateways. When you set IP address please make sure they are in the same subnet. Otherwise

you can't access camera.

6.1.5 Camera can not record

Camera can not record when I click Record button or I can't change the manually record path.

When you use Windows7 or Vista, you may be not able to do manually record or change the record path because of the security settings of computer.

There are two ways to resolve this problem:

- (1) Please add the camera as a trusted site to resolve this issue. The steps are
- IE browser→Tool→Internet Properties→Security→Trusted sites→Sites→Add
- (2) Open IE browser, then right click, select "Run as administrator"

6.1.6 No Pictures Problems

The video streaming is transmitted by the ActiveX controller. If ActiveX controller isn't installed correctly you will see no video image. You can resolve this problem by this way:

Download ActiveX controller and set the safety property of IE in the PC when you view it first time: IE browser \rightarrow Tool \rightarrow Internet Proper \rightarrow Security \rightarrow Custom Level \rightarrow ActiveX control and Plug-ins. Three options of front should be set to be "Enable", The ActiveX programs read by the computer will be stored. As follows:

Enable: Download unsigned ActiveX controls

Enable: Initialize and script ActiveX controls not marked as safe

Enable: Run ActiveX controls and plug-ins

General Security Privacy Content Connections Pro	ograms Advanced
	ecurity Settings - Internet Zone Settings © Disable © Enable © Disable © Disable © Disable © Disable © Enable(not secure) © Prompt © Disable (recommended) © Disable (recommended) © Disable (recommended) © Disable (recommended) © Disable (not secure) © Prompt © Initialize and script ActiveX controls not marked as safe for s Disable (not secure) © Prompt © Initialize and script ActiveX controls not marked as safe for s O Disable (not secure) © Prompt © Initialize and script ActiveX controls not marked as safe for s O Disable (not secure) © Prompt © Adversed secure) © Adversed secure (Secure) Prompt @ Reset custom settings Reset custom settings Reset to: Medum-high (default) @ Reset

Figure 6.10

If you allow the ActiveX running, but still could not see living video. Please change another port number to try. Don't use port 8000.

		Save Refresh
HTTP Port	88	
HTTPS Port	443	
ONVIF Port	65533	

Figure6.11

NOTE: Make sure that your firewall or anti-virus software does not block the camera or ActiveX. If you could not see video, please shut down firewall or anti-virus software to try again.

6.1.7 Can't access IP camera in internet

There are some reasons:

1 ActiveX controller is not installed correctly

2 The port which camera used is blocked by Firewall or Anti-virus software. Please change another port number and try again.

3 Port forwarding is not successful.

Check these settings and make sure they are correct.

6.1.8 UPnP always failed

UPnP only contains port forwarding in our recent software. Sometimes, it may be failed to do port forwarding automatically because of firewall or anti-virus software. It also has much relation with router's security settings. So we recommend you do port forwarding manually. You can view your camera in internet successfully after you do port forwarding manually in your router.

6.1.9 Camera can not connect wireless

If your camera could not connect wireless after you set wireless settings and plug out the cable. Please check whether your settings are correct or not.

Normally, camera can't connect wireless mainly because of wrong settings.

Make sure broadcast your SSID; use the same encryption for router and camera.

6.2 Default Parameters

Default network Parameters

IP address: obtain dynamically Subnet mask: obtain dynamically Gateway: obtain dynamically DDNS: Embedded FOSCAM DDNS Service

Username and password

Default username is admin with a blank password

6.3 Specification

Specification		FI9805P
Image Sensor	Image Sensor	High Definition Color CMOS Sensor
	Display Resolution	1.3 Megapixels
	Lens	f : 4mm
	Mini. Illumination	0 Lux (With IR Illuminator)
Lens	Lens Type	Glass Lens
	IR_CUT	Filter can switch automatically
	Angle of View	Horizontal:70°
		Diagonal :75°
Audio	Input/Output	Linear Input/Output, which can realize two-way voice the
		intercom
Video	Image Compression	H.264
	Image Frame Rate	25fps(50Hz), 30fps(60Hz),Down adjustable

Video	Resolution	960p(1280 x 960), 720p(1280 x 720), VGA(640 x 480)
	View	H.264 dual streaming
	Image adjust	The brightness, contrast, saturation, chromaticity, is adjustable
	Infrared mode	Off & Manually
	Night visibility	Φ8mm 36 IR LEDs, Night visibility up to 30 meters
Network	Ethernet	One 10/100Mbps RJ-45
	Remote Access	P2P,DDNS
	Supported Protocol	TCP/IP, UDP/IP, HTTP, SMTP, FTP, DHCP, RTSP,HTTPS, DDNS, UPNP, ONVIF
	Wireless Standard	WIFI(IEEE802.11b/g/n)
	Support IP address	static IP address, dynamic IP address
Alarm Hardware Interface	Alarm detection	The motion detecting
	Alarm inform	Support Email, FTP etc alarm inform way
	POWER Interface	DC 12V/2.0A (EU,US,AU adapter or other types option, Power Consumption < 8 Watts
	Audio Input/Output	-
	Interface	One audio input jack, One audio output jack.
	Reset Buttons	One Reset
	Operate Temper	$-20^{\circ} \sim 60^{\circ} C$ ($-4^{\circ} F \sim 131^{\circ} F$)
	Operate Humidity	$20\% \sim 85\%$ non-condensing
Environment	Storage Temper	$-20^{\circ}\text{C} \sim 60^{\circ} (-4^{\circ}\text{F} \sim 140^{\circ}\text{F})$
Environment	Storage Humidity	0% ~ 90% non-condensing
	Dimension(mm)	180(L)x 98(W)x 103(H)
	Net Weight	1300g
РС	CPU	2.0GHZ or above (suggested 3.0GHz)
Requirements	Memory Size	256MB or above (suggested 1.0GHz)
	Display Card	64M or above
	Operating System	Microsoft Windows 2000/XP, Vista, 7,8;
		Mac OS
	Browser	Microsoft IE8 and above version or compatible browser;
		Mozilla Firefox;
		Google Chrome;
		Apple Safari.
Software	Upgrade	Upgrade from network
Certification	CE,FCC	

6.4 CE & FCC

Electromagnetic Compatibility (EMC)

FCC Statement



This device compiles with FCC Rules Part 15. Operation is subject to the following two conditions.

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the installation manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is like to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

FCC Caution

Any changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

CE Mark Warning

CE

This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

6.5 Warranty

FOSCAM values your business and always attempts to provide you the very best of service.

No limited hardware warranty is provided by FOSCAM unless your FOSCAM product ("product") was purchased from an authorized distributor or authorized reseller. Distributors may sell products to resellers who then sell products to end users. No warranty service is provided unless the product is returned to an authorized return center in the region where the product was first shipped by FOSCAM or to the point-of-purchase, which may have regional specific warranty implications.

If you purchase your FOSCAM product from online store, please contact the point-of-purchase and ask for return/replacement/repair service.

Limited Hardware Warranty

• FOSCAM products are warranted to be free from manufacturing defects in materials and workmanship starting from the shipping date of FOSCAM.

This limited hardware warranty does not cover:

- Software, including the software added to the products through our factory-integration system, software that included in the CD,etc.
- Usage that is not in accordance with product instructions.
- Failure to follow the product instructions.
- Normal wear and tear.

Return Procedures

- Please read FOSCAM warranty policy & policy of your reseller first before sending items back to point-of-purchase.
- Customer must first contact point-of-purchase to obtain a Return Merchandise Authorization (RMA) number before returning the product. If the product you received is suspected to be defective and the product warranty has not expired, The RMA number will allow your reseller to track your return much easier and help them expedite processing your request.
- After receiving your RMA case number, pack the item(s) very well with the original box and all the original accessories included such as power adapters, brackets, cables, manuals, and driver CD disks.
- Write your RMA number and the return reason (the problem of the product) on the warranty card along with the complete package to send them back.

Replacement Services

- If customers ask for replacement service, please contact point-of-purchase and follow their policy.
- Our technicians will inspect all items returned for replacement requests. If the retuned product is found in working order, we will return the same item received. However customers shall be responsible for all shipping & handling charges incurred for getting the units back to customers.
- If returned products are found defective, we will replace the product and assume the shipping cost for sending back the replacement unit to customers.
- If for any reason, we are unable to provide a replacement of the original returned item(s). You will have a choice for a "Substitute" item at the same equal value.
- We do not provide exchange and replacement due to normal hardware upgrade according the market after 14 days after the product is delivered.
- Our technicians will test the product before send out the replacement, any other demand for more than two times replacement for the same product during replacement limit will be rejected.
- Replaced products are warranted from the balance of the former warranty period.

Warranty Forfeiture

- Warranty is void if purchase from unauthorized distributor or reseller.
- Warranty is void if trade-mark, serial tags, product stickers have been removed, altered or tampered with.

- Warranty is void for mishandling, improper use, or defacing the product.
- Warranty is void for physical damage, altered, either internally or externally, improper or inadequate packaging when returned for RMA purposes.
- Warranty is void if damage has resulted from accident, dismantle, abuse, or service or modification by someone other than the appointed vendor, souse, fission or the spare part has been over the period of warranty.
- Warranty is void if product is damaged due to improper working environment or operation. (For example, improper temperature, humidity, unusual physical or electrical stress or interference, failure or fluctuation of electrical power, static electricity, using wrong power adapter, etc.)
- Warranty is void if damaged by the use of parts not manufactured or sold by FOSCAM.
- Damage caused by improper installation of third-party products.
- Warranty is void if damaged for irresistible cause, such as earthquake, fire, lightning, flood, etc.
- Product beyond limited warranty.

Shipping Fee

- If products are defective or damaged under normal use or operation in the replacement limit, distributors or resellers are responsible for the shipping cost the product back to customers, customers should assume the shipping cost send the product to the point-of-purchase.
- During replacement limit, if customers ask for replacement due to the product does not fit for customer's personal expectation, customers should responsible for both shipping fee.
- Customers shall be responsible for both shipping fee if their product beyond the replacement limit but still in warranty limit.

Repair Service Out Of Warranty

- FOSCAM provide extra repair service for product that out of warranty, it is chargeable. The total fee contains device cost and service fee. Device cost (including accessories) is the standard uniform price provide by FOSCAM.
- Different region may have different service fee, please contact the point-of-purchase to confirm that before you ask for this service.
- Our technicians will quote the total price after detect the product, If customers refused to repair after the quotation, customers need pay for the test fee, \$3.5/hour. If agree with the quotation, test will be free.
- Repaired product out of warranty will obtains 3-month warranty from the date of the product back to customers.

Limitation of Liability

- FOSCAM is not responsible for other extra warranty or commitment promised by resellers, if your reseller promised some extra commitment or warranty; please ask for written documents to protect your rights and interests.
- FOSCAM does not offer refunds under any circumstances. Please contact the point-of-purchase and follow their refund/return policy.
- FOSCAM shall not be liable under any circumstances for any consequential, incidental, special or exemplary damages arising out of or in any connection with this agreement or the products, including but not limited to lost profits, or any claim based on indemnity or contribution, or the failure of any limited or exclusive remedy to achieve its essential purpose or otherwise. Purchaser's exclusive remedy, as against

FOSCAM, shall be the repair or replacement of defective parts. If FOSCAM lists a product on its website specification in error or that is no longer available for any reason, FOSCAM reserves the right to explain it without incurring any liability.

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6.6 Statement

You are advised to be cautious in daily life, keep personal account information carefully, do not share personal account easily. Change passwords of your account and equipment periodically, and upgrade equipment firmware to strengthen security consciousness.

Our company makes no warranty, implied or otherwise, that this product is suitable for any particular purpose or use. You need to abide by the relevant laws and regulations of the use restrictions when using Foscam cameras. Our company takes no responsibility of illegal activities by using our products.

Our company takes no responsibility of the loss by force majeure, such as failure or faults of telecom system or the Internet network, computer viruses, malicious attacks of hackers, information damage or loss, and faults of computer system.

Foscam company does not need to take any responsibility of the special, incidental or corresponding loss by the products of our company or any software provide by our company, including but not limited to operating loss, profit or purpose. The company only takes the responsibility applicable to national and local legal requirements.

Our company takes no responsibility of the loss caused by the following at ant time:

1) loss of purchases;

2) loss of intangible property damage, such as data, programs;

3) loss of compensation claimed by third-party customers.

Delete images, format the memory card or other data storage devices does not completely remove the original image data. You can restore deleted files from discarded the storage device by commercial software, but which will potentially lead to personal image data used maliciously by others. The privacy of the data security belongs to user responsibility, the company takes no responsibility.

Parts mentioned in this statement should not be understood by the configuration description of the product purchased by the customer, the product configuration must accord to the specific models purchased by the customer.

Without the prior written permission of Foscam company, all the contents of relevant operating instructions

manual affiliated to the product must not be reproduced, transmitted, transcribed or stored in a retrieval system, or translated into other languages.

Our company will reserve the right to improve and modify the product and corresponding manuals. The company reserves the right of final interpretation on our products.

7 Obtaining Technical Support

While we hope your experience with the IPCAM network camera is enjoyable and easy to use, you may experience some issues or have questions that this User's Guide has not answered. Please contact support via e-mail at support@foscam.com.

